

Mario Jason Braganza

About

I've been working middle management and customer support for the last twenty three years. That's years of experiences and interactions with people and their computing needs and issues. I've worked with companies like Compaq & HP (in their notebook support division,) as well as interacted with many others (conglomerates – HLL, Avery Dennison; upcoming companies – Innovision Hygiene, Positive Health Clinic, r-Pac India, event management – IMG & many, many more). I wish to do something new and different to broaden my knowledge curve and expand my managerial, & technical horizons. Currently I am a specialized consultant for IT shops and small to medium businesses.

Personal Info

- **Email:** jason@janusworx.com
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- **GitLab:** <https://gitlab.com/jasonbraganza>
- **Github:** <https://github.com/jasonbraganza>

Experience

JANUSWORX | PROPRIETER (*Thane, IN, 2003 - Present*)

- My own consultancy mark, I set up, in order to provide specialized consultancy services (sales, pre sales support and systems integration) to IT companies lacking such skills and also to small & medium businesses.
- Working thus, as an outsourced CTO, and pinch hitting middle manager has garnered me impressive levels of organization, and I know how to make the most of available resources.
- Janusworx, provides various solutions as per customer needs – be it deploying a common apps across multiple operating systems or interfacing between the end user and various solution providers, so that the client has one person to tap for all issues.
- Highlights so far have included:
 - managing an entire region as General Branch Manager for Best Practice Washrooms in 2013/14.
 - Lakme India Fashion Week 2003 ~ India's premier annual fashion event. Have designed the IT structure for the week long event, ensuring the least amount of downtime.
 - A project with Aquarius Computer Services for ADLABS, the movie chain, in order to deploy servers and centralize services across their locations.

COMPAQ COMPUTER INDIA PVT. LTD | SENIOR CSE (*Mumbai, IN, 2000 - 2003*)

- Growing, from a normal customer support engineer into one of the foremost pre-sales tech reps for handheld and mobile technology in India in the short span of three years and growing with the first ever COMPAQ owned mobile service center in Mumbai from its inception.
- Gained valuable experience working in a professional MNC environment, as well as being part of and leading a team.

AQUARIUS COMPUTER SERVICES | SENIOR CSE (*Mumbai, IN, 1996 - 2000*)

- Helping develop end to end IT solutions for customers.
- Troubleshooting and Maintaining networks of different shapes, sizes and network operating systems (NT, Netware, Linux) at various sites.

Skills/Keywords - Technical

- **Server Operating Systems:** Linux (Debian, Ubuntu, RHEL, RHL, CentOS), Novell Netware (2.x, 3.x, 4.x), Windows (NT Server, Windows Server 2000, 2003, 2008, 2012)
- **Client Operating Systems:** Linux (Debian family (Linux Mint, Ubuntu, Debian), Red Hat family (RHEL, Fedora), KDE Neon, Slackware), Windows (9x, NT, XP, 7,10)
- **Scripting:** Bash, Python, DOS (Windows Command Line)
- **Backend:** Python

- **Frontend:** HTML, CSS
- **Web Application servers/proxies:** Nginx
- **Version control systems:** Git
- **Markup & Documentation:** LaTeX, Pandoc, Markdown, RST
- **Misc:** Linode
- **Meta:** Test Driven Development (TDD)

Skills/Keywords - Managerial

- **Leadership:** Motivation, Story Telling, Communication Analytical Thinking, Delegation, Persuasion, Goal Setting, Collaboration
- **Direction/Management/Coordination:** Goal driven execution, Conflict Management, Presentations, Hiring & Interviewing, Consensus & Relationship Building
- **Planning/Organization:** Critical & Strategic Thinking, Problem analysis, Budget/Expenditure Analysis & Management, Time & Productivity Management, Research

Open Source And Extraneous

- Mentored during the [DGPLUG Summer Training](#), teaching young folk the importance of free and open source software
- Contributed to open source projects like [Flatcar](#).
- Contributed to the [DGPLUG Summer Training](#) documentation & co-authored the open book, [Linux for You and Me](#), to teach young folk the basics of Linux.
- Have attended courses for the MCSE & the RHCE.
- Awarded "Certificate of Merit" by Compaq Computer in recognition of services rendered.

Education

- **Bachelors in Arts (English/History)**

Indira Gandhi National Open University, Delhi, IN (Distance Learning) *July, 2020 - Present*

- **H.S.C**

National Institute of Open Schooling, Delhi, IN *June, 2020*

- **Diploma, Assembly Language Programming**

Institute of Computer Studies, Thane, IN *1997*

- **Diploma, Computer Hardware**

Indian Technical Education Society, Mumbai, IN *1996*