

Mario Jason Braganza

I've been working middle management and customer support for the last twenty three years. That's years of experiences and interactions with people and their computing needs and issues. I've worked with companies like Compaq & HP (in their notebook support division,) as well as interacted with many others (conglomerates - HLL, Avery Dennison; upcoming companies - Innovision Hygiene, Positive Health Clinic, r-Pac India, event management - IMG & many, many more). I wish to do something new and different to broaden my knowledge curve and expand my managerial, & technical horizons. Currently I am a specialized consultant for IT shops and small to medium businesses.

EXPERIENCE

JANUSWORX

— PROPRIETOR

(2003 - PRESENT) | Thane, IN

- My own consultancy mark, I set up, in order to provide specialized consultancy services (sales, pre sales support and systems integration) to IT companies lacking such skills and also to small & medium businesses.
- Working thus, as an outsourced CTO, and pinch hitting middle manager has garnered me impressive levels of organization, and I know how to make the most of available resources.
- Janusworx, provides various solutions as per customer needs — be it deploying a common app across multiple operating systems or interfacing between the end user and various solution providers, so that the client has one person to tap for all issues.
- Highlights so far have included:
 - managing an entire region as General Branch Manager for Best Practice Washrooms in 2013/14.
 - Lakme India Fashion Week 2003 - India's premier annual fashion event. Have designed the IT structure for the week long event, ensuring the least amount of downtime.
 - A project with Aquarius Computer Services for ADLABS, the movie chain, in order to deploy servers and centralize services across their locations.

COMPAQ COMPUTER INDIA PVT. LTD

— SENIOR CSE

(2000 - 2003) | Mumbai, IN

- Growing from a normal customer support engineer into one of the foremost pre-sales tech reps for hand-held and mobile technology in India in the short span of three years and growing with the first ever COMPAQ owned mobile service center in Mumbai from its inception.
- Gained valuable experience working in a professional MNC environment, as well as being part of and leading a team.

AQUARIUS COMPUTER SERVICES

— SENIOR CSE

(1996 - 2000) | Mumbai, IN

- Helping develop end to end IT solutions for customers.
- Troubleshooting and Maintaining networks of different shapes, sizes and network operating systems (NT, Netware, Linux) at various sites.

OPEN SOURCE AND EXTRANEOUS

- Run a newsletter with over a hundred subscribers. [You should subscribe too!](#)
- Contributed to open source projects like [Flatcar](#).
- Mentored during the [DGPLUG Summer Training](#), teaching young folk the importance of free and open source software.
- Contributed to the [DGPLUG Summer Training](#) documentation & co-authored the open book, [Linux for You and Me](#), to teach young folk the basics of Linux.
- Have attended courses for the MCSE & the RHCE.
- Awarded "Certificate of Merit" by Compaq Computer in recognition of services rendered.

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Phone: +91-9324663028

Website: <https://janusworx.com/>

GitLab: <https://gitlab.com/jasonbraganza>

Github: <https://github.com/jasonbraganza>

SKILLS / KEYWORDS — TECHNICAL

Server Operating Systems: Linux (*Debian, Ubuntu, RHEL, RHL, CentOS*), Novell Netware (*2.x, 3.x, 4.x*), Windows (*NT Server, Windows Server 2000, 2003, 2008, 2012*)

Client Operating Systems: Linux (*Debian family (Linux Mint, Ubuntu, Debian), Red Hat family (RHEL, Fedora), KDE Neon, Slackware*), Windows (*9x, NT, XP, 7,10*)

Scripting: Bash, Python, DOS (Windows Command Line)

Backend: Python

Frontend: HTML, CSS

Web Application servers/proxies: Nginx

Version control systems: Git

Markup & Documentation: LaTeX, Pandoc, Markdown, RST

Misc: Linode

Meta: Test Driven Development (TDD)

SKILLS / KEYWORDS — MANAGERIAL

Leadership: Motivation, Story Telling, Communication Analytical Thinking, Delegation, Persuasion, Goal Setting, Collaboration

Direction/Management/Coordination: Goal driven execution, Conflict Management, Presentations, Hiring & Interviewing, Consensus & Relationship Building

Planning / Organization: Critical & Strategic Thinking, Problem analysis, Budget/Expenditure Analysis & Management, Time & Productivity Management, Research

EDUCATION

Indira Gandhi National Open University, Delhi, IN
— *Bachelors in Arts (English/History)*

2020 - Present | Distance Learning

National Institute of Open Schooling, Delhi, IN
— *H.S.C*

2019

Institute of Computer Studies, Thane, IN
— *Diploma, Assembly Language Programming*

1997

Indian Technical Education Society, Mumbai, IN
— *Diploma, Computer Hardware*

1996